



Important information

Please read this before your stay

PLEASE BRING:

- **SHEETS, PILLOW CASES and TEA TOWELS** (due to health / hygiene issues sheets must be used on beds)
- Food, matches, torch, first aid kit and all items of a personal nature
- YHA provide detergent, toilet paper and cleaning equipment but we are unable to guarantee their adequate supply at all times, so we suggest you take along a small amount of your own just in case
- The cottage has basic heating but we recommend that you take a small blow heater in the colder months for extra warmth
- A mobile phone is essential as there are no land lines on the properties
- A car - no public transport is provided to these remote locations
- Board games, cards, portable stereo, dvd's and other fun things! (there is a TV / DVD but no TV reception)

YHA PROVIDE:

- Pillows, quilts and spare woollen blankets (2 per bed)
- Fully equipped kitchens, dining / living areas, toilets and showers
- Spare toilet paper and cleaning equipment is kept in storerooms or cupboards

KEYS:

- Key must be returned immediately after your stay to where it was taken from for the next guests, and deposit will be refunded.
- Key holders only take care of keys, please call YHA Travel direct with any maintenance issues

GENERAL GUIDELINES:

- **CHECK IN AND CHECK OUT AT COTTAGES IS 10.00AM**
- Please read instruction guidebook located on table in kitchen or lounge area, this has useful tips and tricks for you!
- Remember that you are in a Conservation Park – please respect the native flora or fauna
- All YHA properties and workplaces are “smoke free zones”. Smokers are requested to smoke outside and dispose of butts and matches in an environmentally responsible manner. During fire ban periods you are asked not to smoke at all
- Parties, alcohol, firearms and dangerous/illegal substances are not permitted
- Gas BBQ's allowed in winter months only
- Camping and pets are not permitted
- Report any damage and / or maintenance issues to the Adelaide Travel office on 8414 3000

FIRE BAN SEASON:

- Open fires are not permitted on the grounds of any YHA cottage at any time due to national parks restrictions
- During the fire ban season, a fire ban form must be filled out detailing procedures at these times (**1st Oct to 1st Apr**)

CLEANLINESS & RUBBISH REMOVAL:

- Before leaving give the place a wipe, mop and a sweep, we rely on the users of our properties to ensure they are kept clean
- Ensure that all food, perishable or not, is removed so that pests are not attracted into the premises
- Please take your rubbish with you as there is no council rubbish removal in national parks

WATER:

- Please take your own drinking water, or boil water before drinking in kitchen and bathrooms
- Use water sparingly as the cottages are not connected to mains water, and run on rainwater from onsite tanks
- Depending on the cottage, the hot water may need to first be switched on, please see cottage instructions on arrival

REFRIGERATOR & POWER:

- Turn off, clean out, take all food and leave the door open to air, leaving food behind attracts pests!
- In most properties an automatic security light is activated at night
- It is essential that, unless otherwise stated, the power is left on so that these lights and water pumps can operate at all times

PRESSURE PUMPS:

- Where a safety switch is installed, loss of power will trip the switch and the pump will not operate. It is necessary to reset the switch after turning on the power so that the pump will operate
- Remember that the power is not to be turned off when leaving a premises