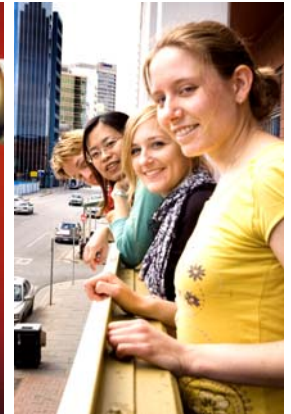




Group Accommodation Information Pack Adelaide Central YHA

135 Waymouth St, ADELAIDE SA 5000 ph 08 8414 3010 email tanyas@yhasa.org.au



Adelaide Central YHA

Centrally located overlooking picturesque Light Square, Adelaide Central YHA offers groups affordable multi award winning 4^{1/2} star accommodation, boasting modern facilities and 24 hour reception. Adelaide Central YHA is the perfect base for your group whilst attending conferences, events and activities. Check out our facilities at www.yha.com.au where you will also find our customer feedback ratings and image gallery.

Adelaide Central YHA can accommodate groups of up to 60 people. If your group exceeds this limit, we may still be able to accommodate your group, subject to availability.

The Facilities

Adelaide Central YHA offers a wide range of facilities that include:

- Room types available are - 4 & 6 share dorms, twin, double and family rooms, with and without ensuite bathrooms
- Continental breakfast with exclusive use of the conference room
- Reception staffed 24 hours a day
- Meeting and conference facilities available on request
- Wheelchair access
- Personal lockers in all shared rooms
- Room card keys for security
- Information desk and tour booking service through YHA's own travel agency
- Internet café and wireless access available
- Secure parking
- Mini supermarket
- Spacious communal lounge and dining areas
- Well equipped self catering kitchen
- Free tea and coffee
- TV lounges with free dvd hire and Foxtel available
- Laundry facilities

from just
\$25
per person per night
for multishare room



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YHA's Commitment to Quality

In 2010, Adelaide Central YHA achieved HI Quality standards by participating in the international quality assurance program for ensuring very high standards. Adelaide Central YHA has also won multiple awards for accommodation standards, is a Tourism Accredited business and has achieved Climate Action Certification.



YHA's Commitment to your Group

- All YHA staff have Police Checks on commencement of employment
- The Hostel Manager and Assistant Manager/Groups Co-ordinator will ensure all your requirements are met and you have an enjoyable stay.
- YHA reception staff are friendly and knowledgeable - available to assist you with all of your enquiries and provide great local knowledge to enhance your stay in Adelaide.
- A member of staff is available 24 hours a day and can be called upon to help with any situations and concerns.
- When groups of minors are being accommodated we ensure that all teachers / group leaders are allocated to rooms with close proximity to the children's rooms to facilitate effective supervision. If preferred, teachers / group leaders can be allocated to the same room as their wards.

Risk Management

- YHA is pro-active in taking preventative measures at its properties to ensure we maintain the highest possible standards in the field of risk management.
- A strong emphasis is placed on safety. YHA Hostels undergo regular site checks by the maintenance department and the Hostel Manager.
- Adelaide Central YHA is well equipped and is compliant with all fire legislation requirements.
- Our bunk beds comply with the Australian Government Safety Standards AS/NZS 4220

Public Liability Insurance

Adelaide Central YHA has Public Liability insurance of \$20 million.

Nearest Medical Centre

GLOBE Medical
21 Hindmarsh Square
Adelaide SA 5000
Ph: (08)8232 7372





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The Accommodation

- Room types available are - 4 & 6 share dorms, twin, double and family rooms, with and without ensuite bathrooms
- All bedding is provided (doonas, sheets and pillows). Towels are available for hire for \$2 or bring your own.
- Bathroom facilities are situated on each floor and shared by the guests in dorms and some private rooms.
- Please note that due to the layout of rooms, groups of 20 or more may be located on different levels.
- Check in is from 1.00pm onwards.
- Check out before 10.00am

Continental Breakfast

Assorted cereals, milk, fruit, a selection of bread, butter, jams, juice and hot drinks (e.g. tea, coffee, hot chocolate, etc)

Cost: **\$7** per person per breakfast.

(The use of Conference Room for breakfasts is subject to availability)

Conference Room

Available for in-house groups upon request, our conference room comfortably seats 60 people.

Facilities include: Kitchen, outdoor area with BBQ, whiteboard, projector screen, large TV and DVD. The room is ideal for large group breakfasts and workshops.

(If Groups book breakfast, the Conference Room is available FREE OF CHARGE, alternative use of the conference room is charged at a cost of \$100 per half day)





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Schools Group YHA Membership

Groups comprised of 10 or more people, booking accommodation at any YHA are entitled to purchase a Group Membership @ \$42.00 per school. This membership is valid for a 12 month period and entitles school groups to 10% off the standard accommodation rate.

Benefits include

- Group membership is valid for discount at all YHA Hostels Australia wide (over 120 hostels) and Hostelling International accommodation throughout the world.
- Discounts to local café, restaurants, shops, events and attractions.
- Access to discounted travel services.
- Opportunity to participate as a member of YHA – a well respected not for profit organisation

Please ask for our assistance and ideas for **activities, touring and events** for your group. For more information, prices, tour of our facilities and any further assistance, contact Groups Co-ordinator, Tanya Schroeder.

We look forward to seeing you soon at Adelaide Central YHA.

Kind regards

Tanya Schroeder
Groups Co-ordinator
Adelaide Central YHA

Phone: (08) 8414 3021 / (08)8414 3010

Fax: (08) 8414 3015

Email: tanyas@yhasa.org.au



TRY OUR BEACH HOUSE FOR YOUR COASTAL SCHOOL CAMP

Ask us about our Port Elliot Beach House YHA for school camps. Accommodating up to 60 people with views overlooking the ocean, this is perfect base for exploring the south coast, surf camps, whale watching and so much more.





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How to Reach Adelaide Central YHA & Parking

BUSES CAN DROP OFF & PICK UP DIRECTLY INFRONT OF ACYHA

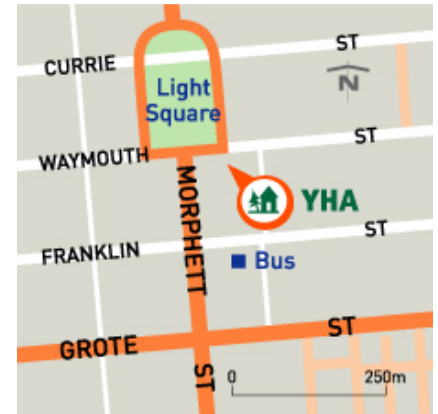
HOW TO REACH THE HOSTEL

By Train

The hostel is 2km from Keswick station, take the *Skylink* Bus.

By Plane

The hostel is 5km from the airport. Catch the well priced public *Jet Bus*. Operates every 15 minutes direct to Currie Street, just a short walk to the YHA – see map.



OVERNIGHT PARKING FACILITIES

Bus Drivers

There are a number of overnight parking options for buses. See below.

(ACYHA can offer \$8 per day parking, restricted to a height of 2.5 metres)

Torrens Parade Ground, near King William St

Type of Parking	Bus
Cost	Free no time limit
Phone	Tom Parker 0403 253 203

Plane Tree Drive (between the Botanic Gardens and the Zoo)

Type of Parking	Marked Bus Area
Where:	Plane Tree Drive between the Botanic Gardens and the Zoo (Access from Hackney Road)
Cost	Free no time limit
Phone	David Ashfield of the Botanic Gardens (08) 8222 9365

Looking for Transport?

We recommend Premier Stateliner for transport and touring within South Australia. Contact details below:

Premier Stateliner Group Touring and Charter

Level 1, 282 Gouger St,
Adelaide South Australia 5000
Ph: 08 841 55544
Fax: 08 8415 5549
Email: charters@premierstateliner.com.au



Group Booking Conditions of Adelaide Central YHA

Making a group booking is conditional upon there being sufficient capacity at the hostel to accommodate the booking and the booking being accepted by YHA on behalf of the hostel.

SETTLEMENT & PAYMENT

A 10% deposit of the total accommodation is required 14 days after making the booking. If your date of arrival is within 6 weeks of making the booking, full payment is required. If payment is not received by the due dates, the booking will be cancelled. Balance of payment is due 4 weeks prior to arrival.

If booking payments are not received on time, YHA reserves the right to sell the accommodation to other guests.

Refunds & Cancellations

The following REFUNDS will be given should a cancellation occur of the group as a whole or part.

1. Cancellation 42 days (6 weeks) or more prior to arrival: 90% refund on accommodation monies paid.
2. Cancellation 30-41 days prior to arrival: 75% refund on accommodation monies paid.
3. Cancellation 15-29 days prior to arrival: 50% refund on accommodation monies paid.
4. Cancellation 7-14 days prior to arrival: 25% refund on accommodation monies paid.
5. Cancellation up to 7 days prior to date of arrival: No refund

Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the hostel manager or staff. The group leader must undertake:

- To accept responsibility for proven damage or loss caused by the Group to any hostel building or equipment including safety and security systems and to recompense YHA for any such loss or damage.

- To abide by the conditions of payment for a booking including the Cancellation Policy as detailed above.
- To ensure that any children in the Group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools, rooftop areas and/or outdoor equipment.
- To agree that YHA does not accept responsibility for accidents which may occur to any Group member or for any damage or theft of property of the Group whilst using YHA hostels.
- Not to drink alcohol excessively at the hostel. Please note – some hostels do not allow alcohol consumption. Leaders are responsible for ensuring that any group members under 18 years of age do not smoke or drink alcohol at YHA hostels.

To follow all parking and other specific requests of the hostel management.

General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Hostel.

This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive;
- If the group fails to pay the deposit or balance on time.

Additional Provisions

Standard hostel policies will be clearly displayed or made available to all guests within the hostel. All group guests are expected to comply with the hostel policies.

A cash bond may be required from group guests – at the hostel Manager's discretion.

YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes one or more hostel rules, whether repeatedly or not, or behaves in a manner that disrupts order or normal operations off the Hostel.

Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the hostel is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting.

Should YHA choose to exercise this right after such meeting has commenced at the Hostel, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

Group Membership

Australian groups join YHA in their home State.

Non-Australian groups join YHA/Hostelling International in their home country.





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HI Quality