



Group Booking Information Pack Manta Lodge YHA

Thank you for your interest in Manta Lodge YHA, North Stradbroke Island!

Manta Lodge YHA provides excellent budget beachfront accommodation for group bookings. It is located on Home Beach at Point Lookout. Enjoy the beauty of our amazing island paradise in a friendly and relaxed atmosphere where you can meet new friends and catch up with old ones.

Manta Lodge YHA offers groups affordable accommodation and modern facilities. We can accommodate groups of up to 66 people of all ages. If your group exceeds this limit, or if you have any questions or queries about booking, please don't hesitate to contact us.

If your group requires activities while on the island the most popular is the sandboarding adventure, that provides guests with an adrenalin charged expedition to the sand hills. Or take the North Gorge Walk where you can see Whales, Manta Rays, Dolphins and Turtles. Alternative options available please ring and discuss with us

We look forward to having your group stay with us soon!

Hostel Address & Contact Information

Zoë Ansingh & Adrian Chong
Groups Coordinators

Manta Lodge YHA & Scuba centre
132 Dickson Way
Point Lookout
QLD 4183

P: + 61 7 3409 8888
F: + 61 7 3409 8588
E: info@mantalodge.com.au
W: www.mantalodge.com.au



Our facilities include:-

- Fully equipped kitchen
- Outdoor BBQ and Dining area



- Common areas, lounge rooms and TV areas
- Free Pool and Ping-Pong tables

- Outdoor heated showers / from the beach
- Full Laundry facilities



- High-speed Internet access on site
- Local tour information and booking facilities

- Shop facilities within 250 metres
- Credit card and EFTPOS payment facilities



- A resident manager

Group Membership

To stay with YHA as a group of 10 or more people, you need to be a bona fide educational, social, cultural, sporting, religious or recreational group. Rates quoted are YHA Group Member rates.

Benefits

- Special lower member's rates for groups at YHA/Hostelling International hostel worldwide.
- Group membership is valid for most YHA and Hostelling International accommodation all over the world.
- Information from YHA on a regular basis including our Group News newsletter especially for group leaders.
- Access to discount-priced travel services.
- Opportunity to participate as a member of YHA – a not for profit organization governed by its members.

How to Join

Australian groups can join through the YHA Membership & Travel Centre in your home state, or by filling out the Group Membership section of the Group Booking Forms.

Overseas groups can join at the national YHA/Hostelling International membership association in your home country.

Contact us for your local YHA Association details.

YHA Group membership validity	Price	Details
1 year	\$42.00	<ul style="list-style-type: none">• All rates are quoted in Australia dollars (GST included).• Memberships only cover persons travelling as part of a registered group of 10 or more people, not individuals.• Membership cards will be issued on arrival unless otherwise requested.• Valid for 1, 2, or 3 years from date of issue.
2 years	\$84.00	
3 years	\$126.00	

Travel Arrangements & Activities

We are able to organise all necessary arrangements for your group & activities while on North Stradbroke Island.

This can include:

- Transfers on and around the island
- Sand boarding
- Snorkelling / Diving
- Kayaking
- Surfing
- Nature Walks
- Beach activities
- Whale watching
- Lawn bowls



Please let us know what activities your group is interested in and we will make it happen!

Our Accommodation

All groups are allocated separate dormitories and will not be expected to share rooms with other hostel guests. However your group will be expected to share communal areas, such as bathrooms, with other groups and/or guests. Larger groups can be allocated an entire floor exclusively on request. Please enquire when making the booking.

Rooms are located off a central corridor and your group will be assigned consecutive rooms to keep your group together (subject to availability). All rooms within the building require keys for access and a duplicate set can be provided for leaders to access all rooms allocated to your group.



Dorm Rooms

Group members are accommodated in comfortable four or six share dormitory style rooms. Each room is equipped with desk & chair. Bed linen is provided, however we request that guests bring their own towels (for beach & showers). Communal bathrooms are located on each levels of the hostel.



Supervisors and Driver Rooms

Supervisors are accommodated in single or twin rooms. These rooms include bed linen, a desk, a television, and tea and coffee making facilities. Communal bathrooms are located on each level of the hostel.

Group Rates

Jan 2011 – 31st August 2011

Dormitory (p.p.p.n)	\$27.00	4-6 bed dormitories
Twin (p.r.p.n)	\$70.00	2 people
Single (p.r.p.n)	\$70.00	1 person
All rates are quoted in Australian dollars and are inclusive of GST		

October 2011 – March 2012

Dormitory (p.p.p.n)	\$28.50	4-6 bed dormitories
Twin (p.r.p.n)	\$73.50	2 people
Single (p.r.p.n)	\$73.50	1 person
All rates are quoted in Australian dollars and are inclusive of GST		

The Catering

Manta Lodge YHA is able to offer full catering for all groups provided by Stradbroke Catering either on-site or off-site at various locations.

Breakfast Continental

Cereals
Condiments
Butter & Milk
Bread - White, Wholemeal & Raisin toast

Dinners

Roast Spring Chicken
Pasta Bolognaise
Roast Beef
BBQ
Garden Vegetables
Steamed / Baked potatoes
Salads as needed

Lunches

(different selection each day)
Homemade Hamburgers
Pizzas & Salad
Hot dogs
Salad Rolls
Fresh Sliced fruit

Deserts

Apple Slice
Custard SLice
Apple / Fruit Crumble
Ice Cream

Daily Supplies include:

Apples / Oranges / Cakes / Biscuits

Cordial - Orange

Tea & Coffee

Cost per student \$25.00 Inc GST per day

Hot Breakfast Option - additional \$6.50 p.p.

Bacon, Eggs, Suasages, Hash browns, Grilled tomato & baked beans

Most Special meal requests can be catered for but Straddie Catering require notice.

If you wish to discuss the menu choices further or even design your own menu, then Straddie Catering are more than happy to help.

Please contact our group reservation co-ordinator who will pass on your details for the caterers to follow up.

Getting to Manta Lodge YHA on North Stradbroke Island

On Train from Brisbane

- 1** Catch the Cleveland train to Cleveland station. (This is approximately a 1 hour trip from Roma station)
- 2** Catch the "Gold Cats, Stradbroke flyer" courtesy bus from the train station to the ferry terminal and get on the Gold Cats, Stradbroke Flyer to Stradbroke Island. (Courtesy bus picks up 10-15 mins before the boat leaves)
- 3** Catch the Stradbroke Island YHA courtesy bus pick-up from the ferry terminal to the hostel. * **Must call hostel prior to arriving to arrange courtesy pick up***.

Go to www.translink.com.au for train times

Tickets for the Stradbroke Flyer can be purchased from Brisbane City YHA
\$13 One-Way \$19 Return

Call the hostel prior to arriving to arrange the courtesy pick-up (07) 3409 8888

Stradbroke Island Bus Service
www.northstradbrokeislandbuses.com

(Please note courtesy bus pick up is not always available, when not available guests can use North Stradbroke Island Bus Service, which meets the Stradbroke Flyer service and has a stop at Stradbroke Island YHA's doorstep.)

By Car

- 1** Follow signs to Cleveland and drive to the ferry terminal and check in. Bookings essential.

Big Red Cat:
12 Emmett Drive, Cleveland,
QLD, 4163
Stradbroke Ferries:
3 Emmett Drive, Cleveland,
QLD, 4163

- 2** Catch the ferry and depart to Stradbroke Island

- 3** Follow signs to Point Lookout and East Coast Road to the hostel. Manta Lodge YHA, 132 Dickson Way, Point Lookout, QLD, 4183

Parking

We have car parking bays outside the front of the YHA and for coaches we have space across the road from the main reception.

BOOKINGS ESSENTIAL

To book & purchase tickets

Big Red Cat: Call (07) 3488 9777

or www.bigredcat.com.au

Standard Car: \$135 Return

Stradbroke Ferries: Call (07) 3488 5300

or www.stradbrokeferries.com.au

Standard Car: \$67.50 One-Way \$135 Return

Group Booking Form
Group Contact Information and Membership Application

Name of Group	
Leaders Name	
Phone (daytime)	
Mobile Number	
Email	
Fax	
Postal Address	
Are you YHA Members?	<input type="checkbox"/> No (Membership is compulsory requirement for all groups & will be issued at check in)
	<input type="checkbox"/> Yes Membership Number _____ Expiry date _____
	YHA Group Membership/Renewal Fee: <input type="checkbox"/> 1 Year \$42 <input type="checkbox"/> 2 Year \$84 <input type="checkbox"/> 3 Year \$126
	Group Category: <input type="checkbox"/> Primary School <input type="checkbox"/> High School <input type="checkbox"/> Tertiary/Educational <input type="checkbox"/> Cultural/International <input type="checkbox"/> Religious <input type="checkbox"/> Guides/Scouts/Youth <input type="checkbox"/> Special/Tour Operator <input type="checkbox"/> Sporting <input type="checkbox"/> Arts/Music <input type="checkbox"/> Special Needs
YHA abides by the National Policy Principles in the collection of personal information. Personal information is not disclosed to any third party except as is required by law.	

How did you hear about Manta Lodge YHA?

Has your group stayed at Manta Lodge before? No Yes
 Has your group used other YHA facilities in the past? No Yes
 If YES, where? _____

How did you first find out about Manta Lodge YHA & Scuba centre?

(Please tick all that apply)

<input type="checkbox"/> Word of mouth	<input type="checkbox"/> YHA Hostel/Group Membership
<input type="checkbox"/> Travel Agent/Tour Guide	<input type="checkbox"/> www.YHA.com.au
<input type="checkbox"/> YHA Brochure (Group Getaway Guide)	<input type="checkbox"/> Other Website, please indicate _____
<input type="checkbox"/> Advertisement	<input type="checkbox"/> Other _____

I would like to receive the following information on YHA Hostels and services: (please tick)

YHA Australia Hostels and Discounts Guide Yes No thanks
 Backpacker Essentials (YHA's Members Magazine) Online Mail No thanks

Please also provide me with:

Voting Material Online No thanks
 Annual Report (also available at yha.com.au) Online No thanks

I/we hereby undertake to accept responsibility for any damage caused to a hostel or organisation property by members of the above group or myself and to recompense the organisation for any such loss. I/we understand that YHA does not accept responsibility for injury or damage that may occur to any person or property whilst taking part in organisation activities or using the organisation's hostels or facilities, or those associated or affiliated with the organisation or within the International Youth Hostel Federation. The leaders may represent and vote, or may appoint a person 18 years of age or over to represent or vote on behalf of the group at any General Meeting.

Signature: _____ Date: _____

YHA USE ONLY	Please Circle:	NEW	RENEWING
Amount paid:	Reciept No:	Date:	Received By:
Payment Type:		Valid Until:	
Hostel:			

Activity Requirements

We are able to offer and organise a wide range of activities for groups staying with us.

If you would like further information please complete the following form
and fax to through to 07 3409 8588.

Name of group		
Date of stay		
Activity	Number of people	Duration
Snorkeling		1/2 Day
Introductory Scuba Dive		1 Day
3 Day PADI Open water dive course		2-3 Days
Sea Kayaking		1/2 Day
Sand boarding		3 Hours
Surf lessons		As required
4 Wheel Drive Tours		1/2 or 1 Day
Barefoot Bowls		3 hours
Fresh water lakes		1/2 Day
Beach Activities		As required
Beach Fishing		1/2 or 1 Day
Whale Watching (June - October only)		1/2 day
Nature Walks		1/2 or 1 Day

All prices are worked out depending on requirements and size of the group.

Terms & Conditions

Making a group booking is conditional upon there being sufficient capacity at the hostel to accommodate the booking and the booking being accepted by YHA on behalf of the hostel.

Settlement and Payment

When a booking is made the group must pay a deposit of 60% of the total booking amount to Manta Lodge YHA no longer than 14 days of invoice. The final balance must be paid 7 days prior to arrival.

If booking payments are not received on time, Manta Lodge YHA reserves the right to sell accommodation to other guests.

Refunds & Cancellations

For cancellations of all or part of the group booking:

- More than 6 weeks prior to arrival: YHA will refund 90% of the cancelled accommodation cost. Full refund on catering
- Between 21 and 42 days prior to arrival: YHA will refund 70% of the cancelled accommodation cost. Full refund on catering.
- Between 15 and 20 days prior to arrival: YHA will refund 50% of the cancelled accommodation cost and refund 75% on catering
- Within 7 days of arrival: No refund.

Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the hostel manager or staff. The group leader must undertake:

- 1) To accept responsibility for proven damage or loss caused by the group to hostel building or equipment including safety and security systems and to recompense YHA for any loss or damage.
- 2) To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
- 3) To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include TV room, Kitchen and ground floor areas.
- 4) To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA hostels.
- 5) Not to drink alcohol excessively at the hostel. If members of the group are under 18, to agree not to bring alcohol onto the hostel premises or to return in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies baring smoking and consumption of alcohol.
- 6) To follow all parking and other specific requests of the hostel management.

General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Hostel. The obligation does not apply under the circumstances beyond the control of YHA such as:

- If the group does not arrive
- If the group fails to pay the deposit or balance on time

Additional Provisions

- 1) Standard hostel policies will be clearly displayed or made available to all guests within the hostel. Group members are expected to comply with such hostel policies.
- 2) A cash bond may be required from group guests – at the Managers discretion
- 3) YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes hostel policies. No refunds will be given in these circumstances.

Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the hostel is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it been known the true nature of the intended meeting. Should YHA choose to exercise this right after such a meeting has commenced at the Hostel, the group's payment for services rendered to that point will be retained and the balance paid will be refunded.

Group Membership

To stay at YHA hostels, groups must be members of YHA. Australian groups join YHA in their home state. Non-Australian groups join YHA/HI in their home country. Group membership can also be arranged at the time of booking.

Disclaimer

I hereby warrant YHA Ltd and its member hostel that I am authorised to enter into this agreement and as such accept full personal responsibility for the groups adherence to the Group Booking Conditions and undertake to ensure that the group in my charge abides by those Conditions.

NAME: _____ **SIGNATURE:** _____

DATE: _____