



SURFERS PARADISE YHA



Thank you for your enquiry regarding accommodation at Surfers Paradise YHA. Only a short stroll to Main Beach. We can offer groups affordable accommodation at one of Australia most famous beaches.

We can accommodate groups of all shapes, sizes (up to approx. 30) and ages. If your group exceeds this limit, please contact us to discuss your requirements before making a booking. No group bookings taken between the 24th Dec and 02nd Feb.

Services and Facilities

- Comfortable 4 to 6 share dormitory-style accommodation for group members
- Limited number of twin/double rooms
- 24 Hour access
- Reception from 8am to 9pm and night supervisor after hours
- Lockers in all shared rooms
- Information desk and tour booking service
- Internet and email access
- Limited street parking
- Communal kitchen facilities
- BBQ (upon request)
- Laundry facilities
- body boards, snorkelling sets and beach games (limited numbers available)
- Surf boards for hire (\$20 all day)
- Games area and TV
- Luggage storage available

Things to do at Surfers Paradise

There is something for every backpacker at Surfers Paradise YHA hostel; white sandy beaches, shopping centres, theme parks (Seaworld 10 minute walk) and national parks, adrenalin kicks on the ground, in the air and underwater, city sights and rainforest hinterland. Surfers Paradise is all about action, excitement and adventure! The tour desk at Surfers Paradise YHA can help organise all your tours and activities.

Surfers Paradise YHA

Mariner's Cove, 22A/70 Seaworld Drive, Main Beach QLD 4217

Phone: (07) 5571 1776

Fax: (07) 5571 1747

Email: surfersparadise@yha.com.au

yha.com.au/groups





YHA's Commitment to your Group

Surfers Paradise YHA has a Group Reservations Co-ordinator to ensure your requirements are met and you have an enjoyable stay.

- YHA will take all reasonable precautions to ensure the safety and security of your group and their property.
- YHA staff are trained and capable of handling emergency situations.
- A member of staff will be available 24 hours a day and can be called upon to help with any emergencies.
- You will be allocated separate group bedrooms and will not be expected to share with other guests not in your group.
- If your group comprises of children under 18 years old your group leaders, including the coach driver and any other accompanying adults will be allocated separate rooms from the group.
- These rooms will be allocated as close as possible to the rest of the group to facilitate effective supervision. If however you have a group of a young age and prefer to be in the same room as them, this can be arranged.

Risk Management

Surfers Paradise YHA is pro-active in taking preventative measures at its property to ensure we maintain the highest possible standards in the field of risk management. YHA staff are trained and capable of handling emergency situations.

A comprehensive risk assessment is available on request.

Nearest Medical Centre

Main Beach Medical Centre
13 Tedder Avenue
Main Beach
Ph: (07) 5591 3204

Nearest Hospital

Gold Coast Hospital
108 Nerang Street
Southport
Ph: (07) 5571 8211





The Accommodation

All bedding is provided (doonas, sheets and pillows). Towels are available for hire for \$2. Bathroom facilities are situated in the front and back of the hostel and shared by all guests.

There are lockers in all share rooms (you need to provide your own padlocks or we have them for sale at reception). Please note that due to the layout of rooms, groups may have to be located in different parts of the building. All rooms within the building require keys for access and duplicate sets can be provided for leaders to access all rooms allocated to your group.

Dorm Rooms

Group members are accommodated in comfortable 4 and 6 share dormitory style rooms.

Supervisor and Driver rooms

Supervisors are accommodated in twin and double rooms (upon request). Supervisors can choose to stay in dorms. *Professional coach drivers are not expected to share with group members and will be allocated a single room unless otherwise requested.

*Subject to availability.

Group Rates

	Low Season 1 st May – 30 th Sep	High Season 1 st Oct – 30 th April
Multi share – per person per night	\$30	\$35
Twin /Double - based on double occupancy per night	\$77	\$80

(NB: all prices are quoted in Australian Dollars and inclusive of GST).Rates valid from 1st October 2011 to 30th September 2012

Group Membership

Groups booking accommodation at any YHA must hold a current group membership. Benefits of joining YHA include special group rates at YHA hostels in Australia and around the world with access to discount-priced travel services for groups. Group membership covers 10 or more persons travelling as part of a registered group. Group membership is available for \$42 and is valid for 12 months worldwide.

*Please fill out membership booking form attached.

Meals

Groups can self cater for all meals in the main guest kitchen open 24 hours. Please keep in mind that it is a communal kitchen and other guests will be sharing the kitchen during meal times.

There are numerous local restaurants and cafes within walking distance of the hostel for breakfast, lunch and dinner. Meals at Fisherman’s Wharf can be prearranged with enough notice.

Activities

If you are interested in doing some local activities we can organise such things as:

- Surf lessons
- Beach & Shopping
- Kayaking/ canoeing
- Sailing
- shopping
- Skydiving



Transport and getting to Surfers Paradise YHA

Location and Transport

Located at Mariner's Cove, Main Beach, the hostel is a 10-minute bus ride away from Cavill Avenue. Local supermarkets, shops, restaurants and cafes are located a few minutes away.

By Train

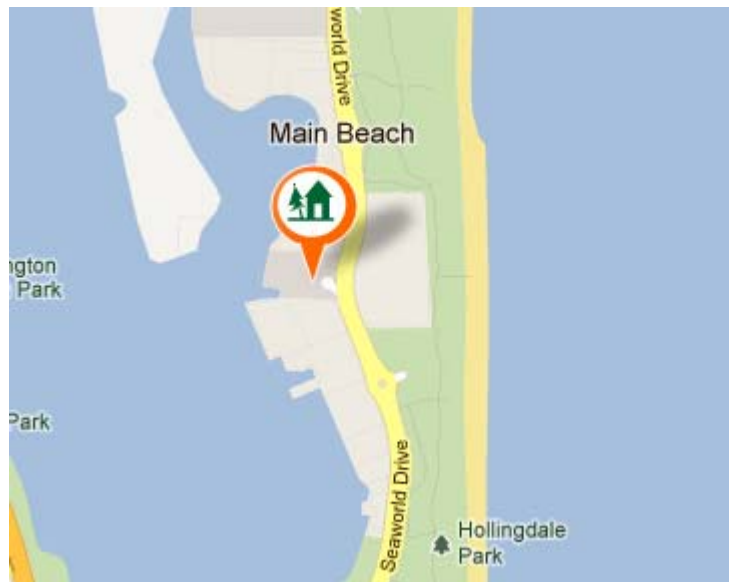
Helensvale Train Station is 15km from Surfers Paradise YHA. The connecting local bus, #715, from outside the train station stops 20m from hostel.

By Car

From Brisbane, the Gold Coast is a 40 minute journey south along the eight lane Pacific Motorway. The Gold Coast borders New South Wales and is accessible from the Pacific Motorway.

Parking

Parking at Mariner's Cove is free – but YHA does not have any specific reserved parking area.



Please do not hesitate to contact me if you require any further information or would like a hostel inspection.

We look forward to having you stay with us!

Heath Pickering
Hostel Manager / Group Co-ordinator
Phone: (07) 5571 1776
Fax: (07) 5571 1747
Email: surfersparadise@yha.com.au



YHA GROUP BOOKING FORM SURFERS PARADISE YHA



Thanks for your interest in our hostel. Please return completed booking forms either via fax or email. Please contact us if you require any assistance completing these forms.

P: +61 7 5571 1776 | F: +61 7 5571 1747 | E: surfersparadise@yha.com.au

GROUP CONTACT INFORMATION	
Name of Group	
Leaders Names	
Phone (daytime)	
Mobile Phone	
Email	
Fax	
Postal Address	

YHA abides by the National Policy Principles in the collection of personal information. Personal information is not disclosed to any third party except as is required by law.

MEMBERSHIP INFORMATION	
Are you YHA Members?	<input type="checkbox"/> YES. Membership Number: _____ Expiry date: _____ <input type="checkbox"/> NO. Membership is a compulsory requirement for all groups & will be issued at check in. Please complete the group membership details below.
YHA Group Membership Fee	<input type="checkbox"/> 1 year: \$42 <input type="checkbox"/> 2 years: \$84 <input type="checkbox"/> 3 years: \$126
Type of Group	<input type="checkbox"/> Primary School <input type="checkbox"/> Cultural/International <input type="checkbox"/> Religious <input type="checkbox"/> High School <input type="checkbox"/> Guides/Scouts/Youth <input type="checkbox"/> Sporting <input type="checkbox"/> Tertiary/Educational <input type="checkbox"/> Social/Tour Operator <input type="checkbox"/> Arts/Music <input type="checkbox"/> Special Needs
I would like to receive the following free information on YHA Hostels and Services: YHA Australia Hostels and Discounts Guide <input type="checkbox"/> Yes <input type="checkbox"/> No thanks Backpacker Essentials – YHA’s Travel Magazine <input type="checkbox"/> Online <input type="checkbox"/> Mail <input type="checkbox"/> No thanks Please also provide me with: Voting Material <input type="checkbox"/> Online <input type="checkbox"/> No thanks Annual Report (also available at yha.com.au) <input type="checkbox"/> Online <input type="checkbox"/> No thanks	

HOW DID YOU HEAR ABOUT OUR HOSTEL?	
Has your group stayed at our hostel in the past?	<input type="checkbox"/> No <input type="checkbox"/> Yes
Has your group used other YHA facilities in the past?	<input type="checkbox"/> No <input type="checkbox"/> Yes – where? _____
How did you first hear about our YHA or where have you found further information about the YHA?	<input type="checkbox"/> Word of mouth. <input type="checkbox"/> Another website – which website? _____ <input type="checkbox"/> www.yha.com.au . <input type="checkbox"/> Travel agent/Tour operator - which company? _____ <input type="checkbox"/> An advertisement <input type="checkbox"/> Other - please specify: _____ <input type="checkbox"/> YHA brochure or direct mail.
What is the reason for your group excursion?	_____

GROUP LEADER’S WARRANTY AND UNDERTAKING	
Please refer to the final page of the booking forms for the Group Booking Terms & Conditions	
I/we hereby undertake to accept responsibility for any damage caused to a hostel or organisation property by members of the above group or myself and to recompense the organisation for any such loss. I/we understand that YHA Ltd does not accept responsibility for injury or damage that may occur to any person or property whilst taking part in organisation activities or using the organisation’s hostels and facilities, or those associated or affiliated with the organisation or with the International Youth Hostel Federation. The leaders may represent and vote, or may appoint a person 18 years of age or over to represent or vote on behalf of the group at any General Meeting.	
SIGNATURE: _____	DATE: _____

YHA USE ONLY	Please select:	<input type="checkbox"/> New	<input type="checkbox"/> Renewing
Amount Paid:	Receipt No:		

ACCOMMODATION REQUIREMENTS	
Number of Nights	
Date + Time of Arrival (Check-in is from 2pm. If your group arrives prior to this time, we can organise luggage storage until the rooms are available. Please indicate expected arrival time)	
Date of Departure (Check out time is before 10:00am)	
Average age of participants	

GUEST COMPOSITION			
Number of Guests	Males	Females	TOTAL
Participants			
Leaders			
Professional Bus Driver			
<i>When allocating share rooms YHA provides separate accommodation for male & females unless otherwise requested.</i>			TOTAL GUESTS:

ROOM REQUIREMENTS			
Room Type	Beds per room	Cost per person per night	Number of People
Dormitory	4 and 6	From \$30.00	
		Cost per room per night	Number of Rooms
Double Room	1 Double bed	From \$ 77.00	
Twin/ Double Room	1 Double bed + 1 bunk	From \$ 77.00	
Family with private bathroom	1 Double bed + 2 bunks	From \$105.00	

ADDITIONAL REQUIREMENTS		
Towel Hire Towels are only required for those group members staying in dormitory accommodation . Group members can bring their own towels; they are not required to hire towels.	\$2.00 per towel	Would your group like to hire towels? <input type="checkbox"/> No. <input type="checkbox"/> Yes. The group requires _____ towels.
Airport Transfers We can arrange one-way or return airport transfers. If you require transfers please forward flight details .	From \$22.00 per person one way	Does your group need airport transfers? <input type="checkbox"/> No. <input type="checkbox"/> Yes, one-way. <input type="checkbox"/> Yes, return transfers.
Activities and Tours We can arrange group activities and tours for your group.	Prices quoted upon request	Would you like to book activities? <input type="checkbox"/> No. <input type="checkbox"/> Yes.

PAYMENT DETAILS																					
<input type="checkbox"/> Cheque	Cheques made payable to: YHA Ltd. Post to: Surfers Paradise YHA c/o Group Reservations Coordinator Mariner's Cove, 70 Seaworld Drive Main Beach QLD 4217																				
<input type="checkbox"/> Electronic Funds Transfer	YHA Ltd. Bank Details: NAB, 300 Collins St, Melbourne VIC Account Number: 165618458 BSB: 083004 Please quote Invoice Number on EFT.																				
<input type="checkbox"/> Credit Card	Card number <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <table border="1" style="width: 100%; text-align: center;"> <tr> <td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> </table> Expiry Date: _____ , _____ Cardholders Name: _____ <input type="checkbox"/> I hereby authorise YHA Ltd to charge the above credit card: 1. A 30% deposit at the time of booking; 2. The final balance of the invoice one month prior to the group's arrival.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
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- All prices quoted are in Australian Dollars and include GST.
- All prices are valid until 31st December 2012.
- A 30% deposit is required **WITHIN 14 DAYS** to secure your reservation.
- Payment of balance due **21 days prior to arrival**.



Group Booking Terms & Conditions

Making a group booking is conditional upon there being sufficient capacity at the hostel to accommodate the booking and the booking being accepted by YHA on behalf of the hostel.

Settlement and Payment

When a booking is made the group must pay a deposit of 30% of the total booking amount to YHA no later than 14 days from the date of the invoice. The final balance must be paid 21 days prior to arrival. **If booking payments are not received on time, YHA reserves the right to sell the accommodation to other guests.**

Refunds and Cancellations

For cancellations of all or part of the group booking:

- More than 6 weeks prior to arrival: YHA will refund 90% of the cancelled accommodation cost. Full refund on catering.
- Between 21 and 42 days prior to arrival: YHA will refund 70% of the cancelled accommodation cost. Full refund on catering.
- Between 15 and 20 days prior to arrival: YHA will refund 50% of the cancelled accommodation cost. Full refund on catering.
- Between 8 and 14 days prior to arrival: YHA will refund 25% of the cancelled accommodation cost and refund 75% on catering.
- Within 7 days of arrival: No refund.

Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the hostel manager or staff. The group leader must undertake:

1. To accept responsibility for proven damage or loss caused by the group to hostel building or equipment including safety and security systems and to recompense YHA for any such loss or damage.
2. To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
3. To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools and rooftop areas.
4. To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA hostels.
5. Not to drink alcohol excessively at the hostel. If members of the group are under 18, to agree not to bring alcohol onto the hostel premises or to return to the premises in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies baring smoking and consumption of alcohol.
6. To follow all parking and other specific requests of the hostel management.

General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Hostel. This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive.
- If the group fails to pay the deposit or balance on time.

Additional Provisions

1. Standard hostel policies will be clearly displayed or made available to all guests within the hostel. Group members are expected to comply with such hostel policies.
2. A cash bond may be required from group guests – at the Manager's discretion.
3. YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes hostel policies. No refunds will be given in these circumstances.

Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the hostel is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting. Should YHA choose to exercise this right after such meeting has commenced at the Hostel, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

Group Membership

To stay at YHA hostels, groups must be members of YHA. Australian groups join YHA in their home state. Non- Australian groups join YHA/HI in their home country. Group Membership can also be arranged at the time of booking.

Disclaimer

I hereby warrant YHA Ltd and its member hostel that I am authorised to enter into this agreement and as such accept full personal responsibility for the group's adherence to the Group Booking Conditions and undertake to ensure that the group in my charge abides by those Conditions.

Name _____

Signature _____

Date _____

