



WELCOME 2021 IN STYLE

NEW YEAR'S EVE AT SYDNEY HARBOUR YHA 2020/21

BOOKINGS FOR NYE 2020/21 WILL BE AVAILABLE ON
31 MARCH 2020 FROM 5PM (SYDNEY TIME)

Sydney Harbour YHA is perfectly positioned to enjoy the world-famous New Year's Eve celebrations around Sydney Harbour. Demand for both accommodation and access to our roof-top terrace is extremely high. Bookings for NYE 2020 will become available on Tuesday 31 March 2020 from 5pm Sydney Time (AEST). Accommodation and terrace packages will be released throughout that day until they are sold out. Demand is usually very high with multiple people trying to book the same rooms, but we ask you not to keep refreshing your browser or using multiple browsers as that can slow down the system for everyone.

We will also be using a queueing system to manage access to the website to help alleviate website issues we have experienced in the past few years. The queueing system will advise what position you are in the queue and once granted access to the website you will have 10 minutes in which to complete your booking. Please ensure you have the details of all guests at hand and your payment details ready to ensure you can complete the booking within this time.

IMPORTANT: Please read next page for detailed information about booking instructions and conditions.



TERMS AND CONDITIONS

1. Bookings must be made on yha.com.au. No bookings will be taken by phone or email. There is a minimum stay of 7 nights in all room types (up to a maximum of 14 nights). **All bookings over this period are non-refundable.**
2. Any name changes to bookings must be done by 1st December 2020. No changes after this date can be made and only guests whose names are registered before this date will be able to attend the NYE Event on the terrace.
3. The **NYE Event package** includes a minimum 7 nights accommodation and tickets to the roof-top terrace on New Year's Eve. Package rates start at \$767 per person in a multi-share room, \$2037 per room in a double room and \$2961 per room in a family room.
4. If you do not want access to the roof-top terrace on New Year's Eve, do not book the **NYE Event package**. Just book 7 nights or more **Room Only** (up to 14 nights).
5. **Room Only** rates start from \$515 in a multi-share room per person, \$1533 for a double room per room and \$1953 for a family room. **Booking this package means you cannot access the roof terrace on NYE.** We do not operate a waiting list once the NYE Event packages are sold out.
6. **Double room NYE Event Packages** include 2 terrace tickets. **Twin/Double room NYE Event Packages** include 3 terrace tickets, **4 Share Family room NYE Event Packages** include 4 terrace tickets and **5 share family room NYE Event Packages** include 5 terrace tickets.
7. Access to the roof-top terrace is from 6pm on 31 December 2020 until 12.30am on 1 January 2021 and by ticket only. The terrace will be closed between 4pm to 6pm on 31 December 2020 to allow for set-up. A total of 170 pre-booked tickets will be made available to guests staying at Sydney Harbour YHA.
8. Only guests on the **NYE Event package** and YHA/event staff will be allowed on the roof terrace during the NYE event and this will be controlled by security.
9. This is a fully catered event and includes five drink vouchers, ample food throughout the night and one of the best views of the fireworks in Sydney. There is no need to eat beforehand as plenty of food is provided. Please advise of dietary requirements by 10 December 2020.
10. The terrace is a licensed area on NYE so we do not allow BYO alcohol after 4pm on 31 December 2020 until it closes at 12.30am on 1 January 2021. Extra drinks may be purchased from the bar. The bar stops serving at midnight.
11. Please note this is a laid back, family friendly event. If you want a dance party, we're afraid this is not the event for you!

Your pre-booked NYE tickets and terrace passes will be available for collection from reception after 12pm on 31 December 2020.

Only the 170 people who have booked the **NYE Event package** will be given access on the night. Your valid terrace pass must be displayed at all times and will be required for initial access and any subsequent entry to the terrace during the night.

Security guards will be controlling access to the terrace and into the hostel from the main entrance from Cumberland Street from 5pm on 31 December 2020 until 6am on 1 January 2021. Any visitors will be required to leave the hostel before 5pm as only registered guests and authorised visitors will be granted access after this time.

For **NYE Event package** guests, the bar opens from 6pm and catering starts from 6.30pm.