

BUDGET GROUP ACCOMMODATION - 2019

Located in the heart of Australia's most beloved bohemian corner, Byron Bay YHA is the ideal place for groups great or small. With a fantastic range of private and multi-share rooms, self-catered kitchen and; most importantly, the beach just a few minutes' stroll away; we can provide you with everything you need. We can accommodate groups of up to 80 people.

> 7 Carlyle Street Byron Bay, 2481 (02) 6685 8853 byronbay@yha.com.au

YHAGROUPS.COM.AU



MULTI-SHARE ROOMS

Byron Bay YHA has a large number of 4 and 5 bed multi-share rooms, with a mix of either shared bathrooms or ensuites. All rooms include linen and lockers.

PRIVATE ROOMS

We have a selection of both twin and double rooms – either with shared bathrooms for the budget conscious, or with ensuites for anyone wanting extra privacy. These rooms are conveniently located near to our multi-share rooms, so you can be near to the rest of your group.

FACILITIES

Byron Bay YHA offers the following:

- 24 hour access with Reception staffed from 8am -9pm daily (night supervisor available out of hours)
- Fully equipped kitchen and BBQ area
- Dining room
- Individual room keys
- Laundry facilities
- Surf and bodyboards for hire
- Swimming pool
- Wireless internet throughout the property









GROUP RATES

ROOM TYPE	BED
4-5 Bed Multi-Share Room	From \$28 pp
4 Bed Multi-Share Ensuite Room	From \$30 pp
Double/Twin	From \$80 pr
Double Ensuite	From \$90 pr

pp = Per Person, pr = Per Room. All rates are per night.

Prices valid for stays between 1 January and 31 December 2019. All prices are in AUD and include GST.

Optional Extras

Towel Hire - \$2 per towel Premium Wi-Fi - \$3 per person, per day

YHA'S COMMITMENT TO YOUR GROUP

- We have a dedicated Group Co-ordinator to help with anything your group needs, from enquiry to check out.
- We take all reasonable precautions to ensure the safety and security of your group and are pro-active in ensuring we maintain the highest possible standards in the field of risk management.
- Staff members are available 24/7 to help with any issues or emergencies.
- All of our staff are trained and capable of handling any emergency situations that may arise.
- Your group will be allocated separate bedrooms and you will not share any rooms with other guests that are not in your group.
- Group leaders will be allocated separate rooms to anyone under the age of 18, unless otherwise requested.
- We will allocate your rooms as close as possible to each other, to enable easy supervision of your group.

A comprehensive risk assessment for our properties is available on our website at yhagroups.com.au.



YHA'S MISSION AND MEMBERSHIP

YHA is a not-for-profit membership organisation, and part of Hostelling International, the world's largest youth travel organisation. YHA's mission is to provide opportunity for all, but especially young people, for education through travel. The organisation has a strong commitment to sustainability with a program of environmental initiatives including solar power, water saving and recycling.

All groups that stay with YHA automatically qualify for group membership. This provides a range of benefits and is at no extra charge to you as it is included in your stay. Full details of this are available from our Group Coordinator.



THINGS TO DO IN BYRON BAY

Byron Bay has unspoiled beaches and spectacular walking/cycling trails for you to explore, just minutes from the property. We are within a 5 minute walk of the community centre, language schools, the sports fields and much more. Your Group Coordinator can help plan the trip of a lifetime, so ask us today for more information.

Some of the most popular things to do include:

- Surf Lessons
- Sea kayaking with dolphins
- Skydiving
- Diving and snorkelling
- Whale watching (seasonal)
- Hot air ballooning
- Nimbin day tours









GETTING TO BYRON BAY YHA

By Bus

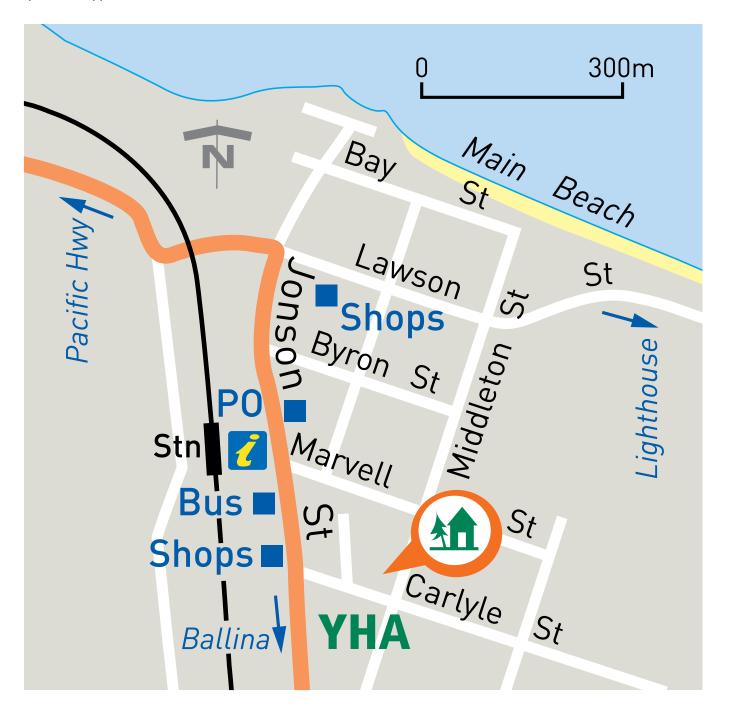
Coaches can be parked just one block from the property, cnr Middleton and Kingsley Streets. Alternatively, Byron Bay Coaches offer a bus parking service which includes a clean and detail.

By Plane

We are nestled 34km from Ballina Airport or 67km from Coolangatta (Gold Coast) Airport. We offer airport pickup from \$20pp.

Parking

Free underground parking available onsite, although height and space restrictions are in place. Paid and street parking is available nearby.





TERMS AND CONDITIONS

Making a group booking is conditional upon there being sufficient capacity at the property to accommodate the booking and the booking being accepted by YHA.

Payment Schedule

- A 25% non-refundable deposit (minimum \$250) is required within 14 days in order to secure your booking.
- The full balance is required at least 21 days (3 weeks) prior to arrival.

If these payments are not received on time, YHA reserves the right to cancel your booking, retaining all previously paid funds as a cancellation fee.

Refunds and Cancellations

In the event that you have to cancel your booking, the following cancellation policy will apply:

- More than 21 days prior to arrival, 25% of the total balance (minimum \$250) will be retained as a cancellation fee.
- Between 15 and 21 days prior to arrival, 75% of the total balance will be retained as a cancellation fee.
- Within 14 days of arrival, no refunds are available.

Group Numbers:

- Final numbers are required at least 21 days prior to arrival.
- Any increase in numbers at any stage will be treated as a request. We will do our best to accommodate them, but cannot guarantee this.
- If there is a decrease in group numbers of more than 10% of the total amount, the above cancellation fees will apply – unless it is within 14 days of arrival. In this case, there will be no refund.

Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the property manager or staff. The group leader must undertake:

- To accept responsibility for proven damage or loss caused by the group to property occupancy, building, equipment including safety and security systems. To recompense YHA for any such loss or damage, including refunds to other guests that cannot be accommodated as the result of or related to serious group misbehaviour.
- To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
- To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools and rooftop areas.
- To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA properties.
- 5. Not to drink alcohol excessively at the property. If members of the group are under 18, to agree not to bring alcohol onto the property premises or to return to the premises in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies barring smoking and consumption of alcohol.

- 6. To follow all parking and other specific requests of the property management.
- 7. To ensure the group does not block entrances or exits to the property at any time.
- 8. To ensure the group does not interfere with or block access to any of the fire equipment or services throughout the building including smoke detectors, fire extinguishers and fire exits.

General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Property. This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive
- If the group fails to pay the deposit or balance on time

Additional Provisions

- 1. Standard property policies will be clearly displayed or made available to all guests within the property. Group members are expected to comply with such property policies.
- 2. A bond may be required from group guests at the Manager's discretion.
- YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes property policies. No refunds will be given in these circumstances.
- 4. YHA reserves the right to charge administration fees when numerous changes are made to bookings.
- 5. YHA reserves the right to charge administration fees for late payments.
- 6. YHA reserves the right to have event rates, minimum night stay restrictions and non-refundable periods during peak times.

Meals

If you are ordering meals, please note that all catering orders and special dietary requirements need to be finalised at least 3 weeks prior to arrival. Please be aware most properties cannot facilitate self-catering by groups. **Please check the information provided by each property.**

Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the property is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting. Should YHA choose to exercise this right after such meeting has commenced at the Property, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

Group Membership

As YHA Australia is a not-for-profit, membership based organisation, all bona fide groups of 10 or more people that stay with us will automatically qualify for group membership. This provides several benefits and is at no extra charge to you. Full details of this are available from our Group Coordinators.