



# COOLANGATTA YHA

BUDGET GROUP ACCOMMODATION - 2018

Located across the road from the beach and close to all major Gold Coast attractions, Coolangatta YHA provides great value for all of your group accommodation needs. With a range of multi-share rooms, as well as double/twin rooms available, catering options and much more, we can plan your perfect group getaway. Contact us today to take advantage of our great deals. We can accommodate groups of up to 50 people.

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[YHAGROUPS.COM.AU](http://YHAGROUPS.COM.AU)





## MULTI-SHARE ROOMS

Coolangatta YHA has a large number of both 6 and 8 share rooms, with communal bathrooms facilities. All rooms include linen and lockers. Towels are not provided, but are available for rent.

## PRIVATE ROOMS

We have a selection of Single, Twin or Double rooms available for group supervisors, with communal bathroom facilities. All rooms include linen. Towel provided.

## FACILITIES

- 24 hour access
- Reception from 8am – 9:30pm and night supervisor after hours
- Internet and WiFi available
- Onsite parking available
- Communal kitchen facilities for self-catering
- Catering options are available including breakfast (\$6 per person), pizza dinner (\$10 per person) or a BBQ dinner (prices on request)
- Laundry facilities
- Games area and TV
- Swimming Pool
- Communal areas that can be used for assembling or briefings





## GROUP RATES

ROOM TYPE	BED AND BREAKFAST
6-8 Bed Multi-Share Room	From \$40 pp
Double/Twin	From \$84 pp

pp = Per Person, pr = Per Room. All rates are per night. All rates are bed and breakfast.

Prices valid for stays between 1 January and 31 December 2018.

All prices are in AUD and include GST.

### ADDITIONAL REQUIREMENTS

Towel Hire - \$2 per person

Premium Wi-Fi - \$5 per person, per day

## INFORMATION FOR TEACHERS

For all Australian Primary and High Schools, we will provide one free twin room for every 20 students booked. Coach Drivers are also accommodated for free in their own room.

## YHA'S COMMITMENT TO YOUR GROUP

- We have a dedicated Group Coordinator to help with anything your group needs, from enquiry to check out.
- We take all reasonable precautions to ensure the safety and security of your group and are pro-active in ensuring we maintain the highest possible standards in the field of risk management.
- Staff members are available 24/7 to help with any issues or emergencies.
- All of our staff are trained and capable of handling any emergency situations that may arise.
- Your group will be allocated separate bedrooms and you will not share any rooms with other guests that are not in your group.
- Group leaders will be allocated separate rooms to anyone under the age of 18, unless otherwise requested.
- We will allocate your rooms as close as possible to each other, to enable easy supervision of your group.

A comprehensive risk assessment for our properties is available on our website at [yhagroups.com.au](http://yhagroups.com.au).



## YHA'S MISSION AND MEMBERSHIP

YHA is a not-for-profit membership organisation, and part of Hostelling International, the world's largest youth travel organisation. YHA's mission is to provide opportunity for all, but especially young people, for education through travel. The organisation has a strong commitment to sustainability with a program of environmental initiatives including solar power, water saving and recycling.

All groups that stay with YHA automatically qualify for group membership. This provides a range of benefits and is at no extra charge to you as it is included in your stay. Full details of this are available from our Group Coordinator.

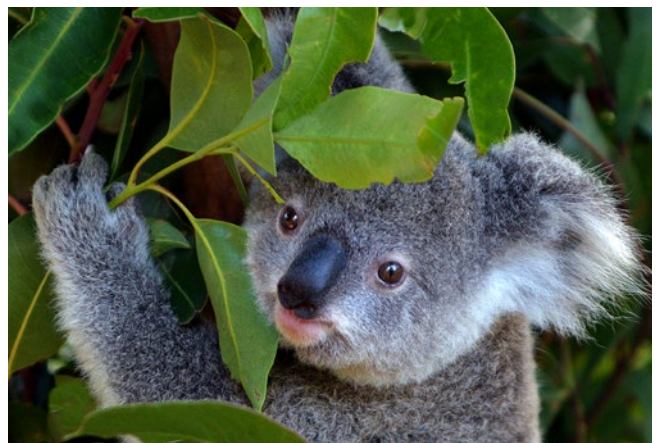




## THINGS TO DO IN COOLANGATTA AND THE GOLD COAST

With its pristine beaches and summer climate, Coolangatta and the Gold Coast have an incredible range of activities and attractions available for groups. Our dedicated Group Coordinator can help you out with any of these activities, many of which are within walking distance of your accommodation, so ask us for more information today!

- Surfing Lessons
- Coolangatta Beach, Kirra Beach or Snapper Rocks
- Currumbin Wildlife Sanctuary
- Seaworld
- Dreamworld
- Movie World
- Wet N Wild
- Rugby League at Cbus Super Stadium
- AFL at Metricon Stadium
- Whale watching (winter months only)
- Lamington, Springbrook and Tamborine National Parks
- Sky Point Observation Deck





## GETTING TO COOLANGATTA YHA

Located at 230 Coolangatta Road, Bilinga, the property is only 5 minute walk from the Gold Coast Airport. A 24 hour bus service runs from Coolangatta to Surfers Paradise.

### By Bus/Car

Main route from Brisbane to Coolangatta is via the Pacific Motorway. The trip is approximately 1 hour and 20 minutes. Alternatively, there are a number of coach companies operating regular services to and from Coolangatta.

### Parking

There is limited car parking on site at our property, which we recommend to pre-book if needed. However, there is free parking for cars and buses on the nearby streets.





## TERMS AND CONDITIONS

Making a group booking is conditional upon there being sufficient capacity at the property to accommodate the booking and the booking being accepted by YHA.

### Payment Schedule

- A 25% non-refundable deposit (minimum \$250) is required within 14 days in order to secure your booking.
- The full balance is required at least 21 days (3 weeks) prior to arrival.

If these payments are not received on time, YHA reserves the right to cancel your booking, retaining all previously paid funds as a cancellation fee.

### Refunds and Cancellations

In the event that you have to cancel your booking, the following cancellation policy will apply:

- More than 21 days prior to arrival, 25% of the total balance (minimum \$250) will be retained as a cancellation fee.
- Between 15 and 21 days prior to arrival, 75% of the total balance will be retained as a cancellation fee.
- Within 14 days of arrival, no refunds are available.

### Group Numbers:

- Final numbers are required at least 21 days prior to arrival.
- Any increase in numbers at any stage will be treated as a request. We will do our best to accommodate them, but cannot guarantee this.
- If there is a decrease in group numbers of more than 10% of the total amount, the above cancellation fees will apply – unless it is within 14 days of arrival. In this case, there will be no refund.

### Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the property manager or staff. The group leader must undertake:

1. To accept responsibility for proven damage or loss caused by the group to property occupancy, building, equipment including safety and security systems. To recompense YHA for any such loss or damage, including refunds to other guests that cannot be accommodated as the result of or related to serious group misbehaviour.
2. To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
3. To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools and rooftop areas.
4. To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA properties.
5. Not to drink alcohol excessively at the property. If members of the group are under 18, to agree not to bring alcohol onto the property premises or to return to the premises in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies barring smoking and consumption of alcohol.

6. To follow all parking and other specific requests of the property management.
7. To ensure the group does not block entrances or exits to the property at any time.
8. To ensure the group does not interfere with or block access to any of the fire equipment or services throughout the building including smoke detectors, fire extinguishers and fire exits.

### General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Property. This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive
- If the group fails to pay the deposit or balance on time

### Additional Provisions

1. Standard property policies will be clearly displayed or made available to all guests within the property. Group members are expected to comply with such property policies.
2. A bond may be required from group guests – at the Manager's discretion.
3. YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes property policies. No refunds will be given in these circumstances.
4. YHA reserves the right to charge administration fees when numerous changes are made to bookings.
5. YHA reserves the right to charge administration fees for late payments.
6. YHA reserves the right to have event rates, minimum night stay restrictions and non-refundable periods during peak times.

### Meals

If you are ordering meals, please note that all catering orders and special dietary requirements need to be finalised at least 3 weeks prior to arrival. Please be aware most properties cannot facilitate self-catering by groups. **Please check the information provided by each property.**

### Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the property is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting. Should YHA choose to exercise this right after such meeting has commenced at the Property, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

### Group Membership

As YHA Australia is a not-for-profit, membership based organisation, all bona fide groups of 10 or more people that stay with us will automatically qualify for group membership. This provides several benefits and is at no extra charge to you. Full details of this are available from our Group Coordinators.