



# CAPE TRIBULATION YHA

BUDGET GROUP ACCOMMODATION - 2017

Nestled deep within the Daintree Rainforest, Cape Tribulation YHA provides budget group accommodation at one of Australia's most famous beaches. With a range of multi-share rooms, as well as double/twin rooms available and much more, we can plan your perfect group getaway. We can accommodate groups of up to 50 people.

152 Rykers Road  
Cape Tribulation, QLD 4873  
(07) 4098 0030  
[capetribulation@yha.com.au](mailto:capetribulation@yha.com.au)

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[YHAGROUPS.COM.AU](http://YHAGROUPS.COM.AU)





## DORM ROOMS

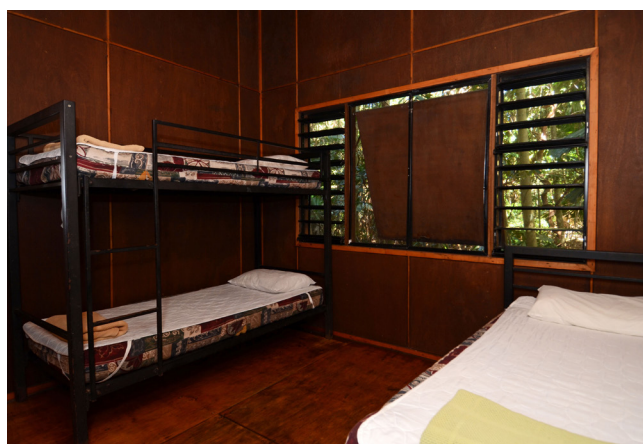
Cape Tribulation YHA has a large number of both 3 and 5 share rooms, with communal bathrooms available for use. 3 share rooms have ensuites. All rooms include linen and air conditioning.

## PRIVATE ROOMS

We have a selection of Twin or Double rooms available for group supervisors, with both private and communal bathroom facilities. All rooms include linen, air conditioning and tea and coffee making facilities.

## FACILITIES

- 24 hour access
- Reception from 8am – 6pm; night supervisor after hours
- Key security for all rooms
- Communal areas that can be used for assembling or briefings
- Swimming pool
- On-site parking (limited spots)
- Laundry facilities
- Communal kitchen facilities for self-catering
- A range of catering options are available. Please contact us for up to date menus and deals.





## GROUP RATES

ROOM TYPE	BED AND BREAKFAST
Multi-Share Room	From \$23 pp
Double/Twin	From \$70 pr
Double/Twin Ensuite	From \$120 pr

pp = Per Person, pr = Per Room. All rates are per night.  
All rates are bed and breakfast.

No group bookings are taken between 24th December and 2nd February.  
Prices valid for stays between 1 January and 31 December 2017.  
All prices are in AUD and include GST.

### Optional Extras

Towels are available for hire – a deposit is required.

## INFORMATION FOR TEACHERS

For all Australian Primary and High Schools, we will provide one free twin room for every 20 students booked. Coach Captains are also accommodated for free in their own room.

## YHA'S COMMITMENT TO YOUR GROUP

- We have a dedicated Group Coordinator to help with anything your group needs, from enquiry to check out.
- We take all reasonable precautions to ensure the safety and security of your group and are pro-active in ensuring we maintain the highest possible standards in the field of risk management.
- Staff members are available 24/7 to help with any issues or emergencies.
- All of our staff are trained and capable of handling any emergency situations that may arise.
- Your group will be allocated separate bedrooms and you will not share any rooms with other guests that are not in your group.
- Group leaders will be allocated separate rooms to anyone under the age of 18, unless otherwise requested.
- We will allocate your rooms as close as possible to each other, to enable easy supervision of your group.

A comprehensive risk assessment for our properties is available on our website at [yhagroups.com.au](http://yhagroups.com.au).



## YHA'S MISSION AND MEMBERSHIP

YHA is a not-for-profit membership organisation, and part of Hostelling International, the world's largest youth travel organisation. YHA's mission is to provide opportunity for all, but especially young people, for education through travel. The organisation has a strong commitment to sustainability with a program of environmental initiatives including solar power, water saving and recycling.

All groups that stay with YHA automatically qualify for group membership. This provides a range of benefits and is at no extra charge to you as it is included in your stay. Full details of this are available from our Group Coordinator.





## THINGS TO DO IN CAPE TRIBULATION

Our property is situated in the lush, tropical jungle, right near the beach. There are plenty of bush walks available, as well as a range of fantastic activities nearby. We can help you book any of these for your group, so ask for more information today.

Some of the most popular things to do include:

- 4WD tours
- Kayaking and canoeing
- Snorkel tours to the Great Barrier Reef
- Horse-riding
- Jungle Surfing – Zip lining through the canopy
- Electric mountain biking
- Daintree River Cruise





## GETTING TO CAPE TRIBULATION YHA

### Location

The hostel is located approximately 2.5 hours north of Cairns, on seven acres of beachfront.

### By Bus/Car

If driving from Cairns, head north on the Captain Cook Highway and onto the Mossman Daintree Road, turning off at Cape Tribulation Road. Once you reach the Daintree River take the car ferry across and continue on Cape Tribulation Road until you reach our property.

### Parking

Parking available on site with limited spots available, please pre book to avoid missing out. Contact us for up to date information on bus parking nearby.





# TERMS AND CONDITIONS

Making a group booking is conditional upon there being sufficient capacity at the property to accommodate the booking and the booking being accepted by YHA.

## Payment Schedule

- A 25% non-refundable deposit (minimum \$250) is required within 14 days in order to secure your booking.
- The full balance is required at least 21 days (3 weeks) prior to arrival.

If these payments are not received on time, YHA reserves the right to cancel your booking, retaining all previously paid funds as a cancellation fee.

## Refunds and Cancellations

In the event that you have to cancel your booking, the following cancellation policy will apply:

- More than 21 days prior to arrival, 25% of the total balance (minimum \$250) will be retained as a cancellation fee.
- Between 15 and 21 days prior to arrival, 75% of the total balance will be retained as a cancellation fee.
- Within 14 days of arrival, no refunds are available.

## Group Numbers:

- Final numbers are required at least 21 days prior to arrival.
- Any increase in numbers at any stage will be treated as a request we will do our best to accommodate them, but cannot guarantee this.
- If there is a decrease in group numbers of more than 10% of the total amount, the above cancellation fees will apply – unless it is within 14 days of arrival. In this case, there will be no refund.

## Notice of Liability

The group leader must agree to ensure that their group will abide by the YHA requirements listed below and any reasonable instructions made by the property manager or staff. The group leader must undertake:

1. To accept responsibility for proven damage or loss caused by the group to property occupancy, building, equipment including safety and security systems. To recompense YHA for any such loss or damage, including refunds to other guests that cannot be accommodated as the result of or related to serious group misbehaviour.
2. To abide by the conditions of payment for a booking, including the cancellation policy as detailed above.
3. To ensure that any children in the group are supervised at all times. Children must be supervised in public areas that may include elevators, swimming pools and rooftop areas.
4. To agree that YHA does not accept responsibility for accidents which may occur to any group member, or for any damage or theft of property whilst using YHA properties.
5. Not to drink alcohol excessively at the property. If members of the group are under 18, to agree not to bring alcohol onto the property premises or to return to the premises in an intoxicated state. Leaders are particularly responsible for ensuring any group member under 18 years of age abides by YHA's policies barring smoking and consumption of alcohol.

6. To follow all parking and other specific requests of the property management.
7. To ensure the group does not block entrances or exits to the property at any time.
8. To ensure the group does not interfere with or block access to any of the fire equipment or services throughout the building including smoke detectors, fire extinguishers and fire exits.

## General Obligations

YHA undertakes to provide the agreed services at the agreed times by the Property. This obligation does not apply under circumstances beyond the control of YHA such as:

- If the group does not arrive
- If the group fails to pay the deposit or balance on time

## Additional Provisions

1. Standard property policies will be clearly displayed or made available to all guests within the property. Group members are expected to comply with such property policies.
2. A bond may be required from group guests – at the Manager's discretion.
3. YHA reserves the right at all times and without prior notice to stop accommodating a group if one or more group members contravenes property policies. No refunds will be given in these circumstances.
4. YHA reserves the right to charge administration fees when numerous changes are made to bookings.
5. YHA reserves the right to charge administration fees for late payments.
6. YHA reserves the right to have event rates, minimum night stay restrictions and non-refundable periods during peak times.

## Meals

If you are ordering meals, please note that all catering orders and special dietary requirements need to be finalised at least 3 weeks prior to arrival. Please be aware most properties cannot facilitate self-catering by groups. **Please check the information provided by each property.**

## Cancellation by YHA

YHA reserves the right to terminate a booking without any obligation to pay compensation if there is sufficient cause to believe that the nature of the group's meeting at the property is different than could reasonably have been expected, based on the group's request or on the character of the group, and that YHA would not have entered into the agreement had it known the true nature of the intended meeting. Should YHA choose to exercise this right after such meeting has commenced at the Property, the group's payment for the services rendered to that point will be retained and the balance paid will be refunded.

## Group Membership

As YHA Australia is a not-for-profit, membership based organisation, all bona fide groups of 10 or more people that stay with us will automatically qualify for group membership. This provides several benefits and is at no extra charge to you. Full details of this are available from our Group Coordinators.