



# HI-Quality & Sustainability Commitment

**Hostel/Association:** YHA Australia

**CEO:** Paul McGrath



## Our Pledge

As members of Hostelling International, we commit to delivering exceptional guest experiences through sustainable practices. Our HI-Q&S system guides this commitment through documented processes and continuous improvement.

## Our Standards

### We commit to:

- Implementing holistic sustainability practices covering environmental, social, economic, health, safety and risk management
- Ensuring all team members are actively engaged in our hostel's objectives and operations
- Sourcing products and services from environmentally responsible suppliers
- Adhering to all legal requirements for protected areas and heritage sites
- Protecting everyone against exploitation or harassment, recognizing the specific needs of children, adolescents, women, and minorities
- Supporting local communities by ensuring our operations enhance, not diminish, local livelihoods
- Obtaining proper consent for land use and respecting indigenous rights
- Maintaining ethical wildlife practices with no captive wildlife or wildlife trade
- Protecting cultural heritage by not trading or displaying historical artifacts

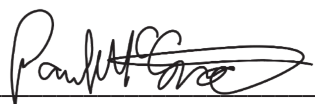
## Our Quality Assurance

We conduct internal audits yearly and undergo independent certification every three years. Only hostels meeting these standards may display the HI-Q&S certification.

I commit to providing the necessary leadership and resources to uphold these standards.

**Location:** Sydney

**Date:** 07 March 2025

**Signature:** 

CEO YHA Australia